# United States Mission - BOGOTA VACANCY ANNOUNCEMENT

No. 086 Job Vacancy September 26, 2008

Note: US and third country citizens who are not Family Members of USG employees officially assigned to post and under Chief of Mission authority must attach copies of required work and/or residency permits for Colombia to be eligible for consideration.

OPEN TO: All interested candidates

POSITION: Computer Management Assistant

FSN-8; FP-6\*

OPENING DATE: Friday, September 26, 2008

CLOSING DATE: Friday, October 10, 2008

WORK HOURS: Full-time; 40 hours/week

SALARY: \*Not-Ordinarily Resident: US \$36,762

(Starting annual salary)

(Position Grade: FP-6 to be confirmed by

Washington)

Ordinarily Resident: Col. Ps. 36.345.796

(Starting annual salary)

(Position Grade: LCP/FSN-8)

Note: U.S. Citizens including U.S. Veterans who are not USEFMs (see definitions section) if hired will be paid under the Local Compensation Plan:

Col. Ps. 36.345.796

The U.S. Embassy in Bogota is seeking an individual for the position of Computer Management Assistant in the Information Systems Center (ISC).

#### BASIC FUNCTION OF POSITION

Under the direct supervision of the Information Systems Officer (ISO) with daily operational supervision provided by the Senior Locally Engaged Staff (LES) System manager or equivalent LES Supervisor, the incumbent will assist at a major computer center, responsible for:

- Execution of project assignments involving predominantly less complicated but, as needed, some moderately complex aspects of larger, complete and complex automated data and/or the day to day operations.
- At any center (including a post's minicomputer operation), performs tasks
  for the development, modification, and maintenance of less complicated,
  business-type, automated systems used at posts/agencies served. These
  less complicated systems are usually heterogeneous and involve little
  linkage with others, although data bases sometimes may be the same.
- Installations, modifications and maintenance of the DoS Sensitive But Unclassified (SBU) (OPENNET+) Local Area Network (LAN) as well as providing customer support. Bogota's unclassified LAN is the largest system within Western Hemisphere Affaires (WHA) supporting over 1.200 users representing over 40 other U.S. government agencies.
- Assist Agencies with software applications and makes training recommendations.
- Additionally, s/he is responsible for maintenance or modification of programs, makes approved changes in Automated Data Processing (ADP) systems already developed and keeps the technical and user manuals for these systems up-to-date.
- On-the-job training requirements to ensure that Information Systems Center (ISC) staff personnel are cross-trained and major responsibilities are cross-matrixed.

#### **QUALIFICATIONS REQUIRED**

NOTE: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

# (All applicants must meet all the requirements listed below in order to be considered for subject position)

- a. Education: Bachelor's Degree in Computer Sciences is required.
- b. Prior Work Experience: Minimum of 3 years administering systems including support experience setting up Microsoft server technology environments required. This experience includes: experience in Microsoft Operating systems as Windows XP, Windows 2000 Server, Windows 2003 Server; experience with Norton Antivirus (NAV) software; experience in LAN/WAN support; experience transitioning from Windows legacy systems to upgraded systems in a mixed operating system environment; experience configuring and troubleshooting various server platforms as well as various desktop platforms.

- c. Language Proficiency: English Level III (good working knowledge) is required. Spanish Level III (good working knowledge) is required.
- e. Knowledge: A thorough knowledge of systems analysis and design techniques, hardware and software operations management, hardware and software technology, hardware and software relevant computer languages required.

#### f. Skills and abilities:

- Must be able to make judgment decisions and handle daily, routine responsibilities.
- Must have skills to trouble shoot, diagnose and solve software and hardware problems to maximize the available resources.

#### LANGUAGE TESTING PROCEDURES:

Most of the positions at the Embassy require specific levels of both Spanish and or English. After the preliminary screening of the applications, those who meet all of the requirements will then be scheduled for the required language examinations if needed. English language examinations are given at First Class English at a cost of 40,000 (Colombian pesos), the applicant is responsible for all costs incurred for this test. Spanish Examinations are presently given at the Embassy at no cost. You will be contacted and given the procedures for each examination.

#### **SELECTION PROCESS**

When equally qualified, US Citizen Eligible Family Members (AEFMs) and U.S. Veterans will be given preference. Therefore, it is essential that the candidate address the required qualifications above in the application.

#### ADDITIONAL SELECTION CRITERIA

- 1. Management will consider nepotism/conflict of interest, budget and residency status in determining successful candidacy.
- 2. Current Locally Employed Staff (LES) are ineligible to apply for advertised positions within the first six months of employment in their current position.
- Currently employed US Citizen EFMs who hold a FMA appointment are ineligible to apply for advertised positions within the first 90 days calendar days of their employment.

- 4. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.
- Current Locally Employed Staff (LES) with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.

#### TO APPLY

Interested applicants for this position must submit the following, or the application will not be considered:

- Application for U.S. Federal Employment (SF-171 or OF-612)
   <a href="http://bogota.usembassy.gov">http://bogota.usembassy.gov</a>, check the About the Embassy link and then click on Human Resources Vacancies; or
- 2. A current resume or curriculum vitae that provides the same information as an OF-612; plus
- 3. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application.
- 4. Colombian Citizens (FSN) must submit a Foreign National Employment application form and may request an application form at the Embassy receptionist or you may print it out by accessing the Embassy web page: <a href="http://bogota.usembassy.gov">http://bogota.usembassy.gov</a>, check the About the Embassy link and then click on Human Resources – Vacancies.
- Any other documentation (e.g., essays, certificates, awards, copies of degrees earned) that addresses the qualification requirements of the position as listed above.

NOTE: Ordinarily Residents (OR), U.S. Citizens and U.S. legal permanent residents are subject to both Colombian labor and tax law and U.S. Federal taxes and FICA contributions.

"US Citizen EFMs and EFMs may apply for positions as soon as the sponsor has orders assigning him or her to Embassy Bogotá".

### **SUBMIT APPLICATION TO**

American Embassy Bogotá Human Resources Office Attention: Recruitment Unit Carrera 45 No. 24 B-27

- Embassy employees must submit the employment application to the Human Resources Office receptionist.
- Outside applicants must submit the employment application to the Embassy receptionist.
- Eligible Family Members (EFM) not yet residing at post may submit applications
   via fax (57-1) 383-2088. All other applicants must submit applications by hand; faxes will not be considered.

# APPLICATIONS WILL NOT BE RETURNED. APPLICANTS SHOULD KEEP A COPY FOR THEIR FILES TO APPLY FOR UPCOMING VACANCIES.

#### **DEFINITIONS**

- 1. U.S. Citizen Eligible Family Member (USEFM) For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:
  - U.S. Citizen; and,
  - Spouse or unmarried child at least 18 years old; and,
  - Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG agency that is under COM authority, or at an office of the American Institute in Taiwan; and either:
    - 1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
    - 2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2.
- 2. EFM: An individual related to a US Government employee in one of the following ways:
  - Spouse;
  - Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, stepchildren and adopted children and those under legal guardianship of the employee or the spouse when such children are

- expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;
- Parent (including stepparents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
- Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, or of the spouse, when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support.
- 3. Member of Household (MOH) An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. An MOH is:
  - Not an EFM; and,
  - Not on the travel orders of the sponsoring employee; and,
  - Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a U.S. Citizen.

- 4. Not Ordinarily Resident (NOR) An individual who:
  - Is <u>not</u> a citizen of the host country; and,
  - Does not ordinarily reside (OR, see below) in the host country; and,
  - Is not subject to host country employment and tax laws; and,
  - Has a U.S. Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

- 5. Ordinarily Resident (OR) A Foreign National or US citizen who:
  - Is locally resident; and,
  - Has legal, permanent resident status within the host country; and,
  - Is subject to host country employment and tax laws.

All OR employees, including US citizens, are compensated in accordance with the Local Compensation Plan (LCP).

### **CLOSING DATE FOR THIS POSITION: FRIDAY, OCTOBER 10, 2008**

The US Mission in Colombia provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.